

WRITE A REVIEW - SATISFACTION SURVEY

Ask for a satisfaction survey form at the reception. Your feedback helps us to improve our services.

Review - provider name (see line below) :

Val d'Omignon, Picardie-canoë, Picardie randonnée, Picardie-attelage / Qualinat

1 – The course of the outing

On the following items , would you say that you:

	Very satisfied	Satisfied	Not Satisfied	Dissatisfied	No concerned
The meeting place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Schedule adherence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The outing rhythm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The site interest	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The knowledge of the guide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
His way of explaining	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
His availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
His friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The educational content	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The price/quality ratio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2 – Reservations prior :

On the following items , would you say you are :

	Very satisfied	Satisfied	Not Satisfied	dissatisfied	Not concerned
The facility bookinga	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendly staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Competence of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment methods	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

You have booked : The website The phone By Mail / email
In the local structure No prior reservation

3 – Thank you to specify the output to which you have participated

Title of the outing :

Date : Hour :

Organizational struture :

Name of the guide :

Concerning the title and description of the outing :

Where they accurate enough? Oui Non

They correspond to the real content of the outing ?

If not,Why :

Thank you specify no department of your home :

If you have any comments , suggestions, please write them down on the back of the questionnaire.

If you wish to receive information on our leisure program :

Specify :

Your name and First name :

Your email address or failing , mailing address :

Thank you for returning this questionnaire à Val d'Omignon, 3 rue principale 02490 TREFCON-FRANCE